

Welcome to MD Opinions:

**Giving you access to world-renowned doctors across all major specialties, and helping you to make informed health care decisions**

## 1. What is MD Opinions?

MD Opinions provides you with educational medical opinions on your specific condition and/or diagnosis. We start by connecting you with a leading expert that will review your case in detail, discuss alternative and cutting-edge treatment options, and help you get a sense of what you can expect next in your treatment.

Our goal is to empower you with the knowledge you need to make informed clinical decisions.



## 2. How do I contact MD Opinions?

### GETTING STARTED IS SIMPLE:

CONTACT A DIRECT ACCESS NAVIGATOR

 [www.directaccesshealthcare.com/md-opinions](http://www.directaccesshealthcare.com/md-opinions)

 920-731-2032

We're available 9 AM-6 PM ET, Monday-Friday.

## 4. How can MD Opinions help me and my loved ones?

When speaking with an MD Opinions Expert, you can be sure that you are receiving the most accurate and up-to-date information in the context of your diagnosis.

MD Opinions can help you and your loved ones fully understand your diagnosis, prognosis, and available treatment options, and can answer any questions you have about your treatment plan.

This medical opinion is designed to be a complement to your appointments with your treating physician and is intended to help you further discussions about your treatment plan.

## 3. Who can use this benefit?

As a member, you have access to MD Opinions for a diagnosis affecting you and your immediate family, including your domestic partner/spouse, children, and parents.

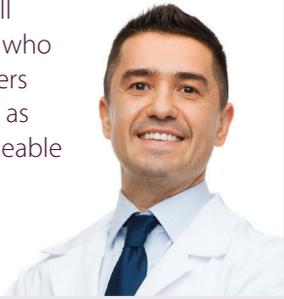
## 5. When should I, or my loved one, reach out to MD Opinions?

Many people choose to get another medical opinion to verify treatment recommendations, get answers to their questions regarding diagnosis and prognosis, and prepare for upcoming visits with physicians and/or surgeons.

**6. Who are the doctors that make up your expert panel?**

The doctors that make up our expert panel are at the forefront of treatment and research.

You can be assured you will be speaking with a doctor who has the respect of their peers in the medical community as a trusted, highly knowledgeable resource.



**9. Can I use this service to speak about a nondependent's case (eg, my parents, friends, or other relatives)?**

You can use this service to talk to an expert about a diagnosis affecting you and your immediate family, including your domestic partner/spouse, children, and parents.

**7. How does MD Opinions choose which doctor will speak with me?**

You will always speak with a doctor who specializes in your specific condition. Due to our doctors' busy schedules, we often reach out to multiple doctors at the same time to provide you your service as quickly as possible. If you have a request to speak with a specific doctor on our expert panel (eg, the same doctor you spoke with previously), we can work to accommodate the request as quickly as the schedule of the expert and the member allows.

**10. Are there any limits on my usage?**

As long as you maintain your coverage through your current employer, you and your dependents may use MD Opinions as often as needed.

**8. Is my data secure?**

Security and privacy are very important to us. Any health information you choose to provide in your account is secured behind a proprietary, fully encrypted, HIPAA-compliant web portal.

**PLEASE CONTACT A DIRECT ACCESS NAVIGATOR WITH ANY QUESTIONS ABOUT MD OPINIONS.**



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