



STEP 1: Contact us

Reach out to us using one of the three contact methods below. Once you contact us, your care navigator will reach out and guide you through the next steps.

Email us: carenavigator@onviv.com

Call us: +1 855-946-5735

Submit a form on the website by visiting: CancerExpertNow.com/access/process



STEP 2: Connect with a Care Navigator

After you contact us, a Care Navigator will reach out to you. Your Care Navigator will provide a smooth and personalized experience by:

- Addressing all your questions or concerns about the process
- Helping upload your medical records to our secure, HIPAA-compliant portal
- Scheduling your 30-minute meeting with the expert



STEP 3: Speak with the expert!

When it is time for your meeting with the expert, your care navigator will send you a virtual meeting link. Simply click the link and then chat with the expert!

After the meeting, you will receive a detailed summary of your conversation for your records. You may share this information at future visits with your treating physician(s).

For more information about our service, visit CancerExpertNow.com/access/process